



Self-Service Walkthrough

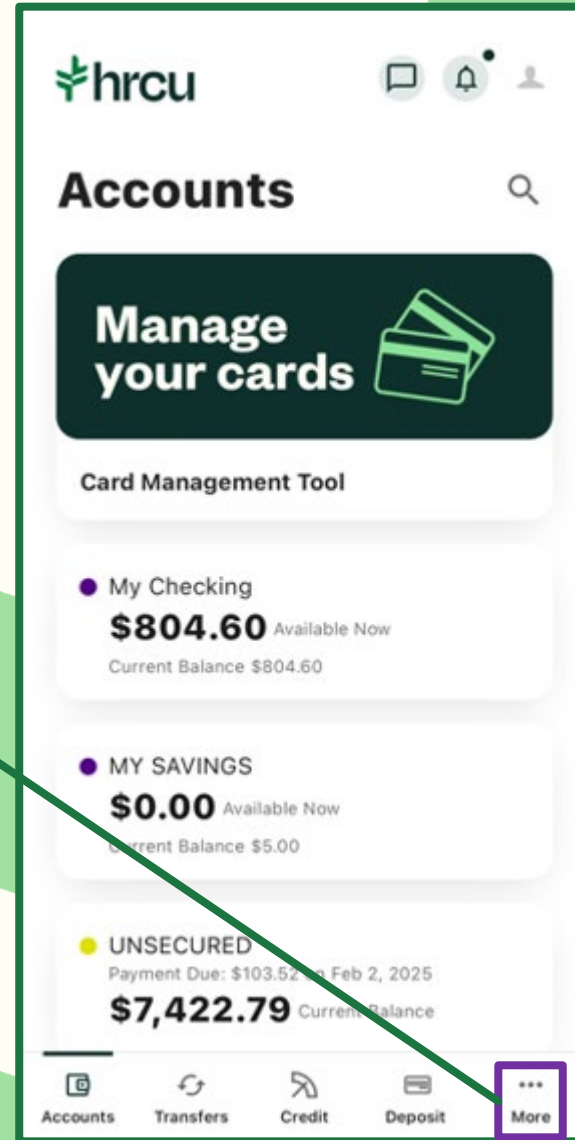
Helpful tips for your everyday
digital banking needs.





Updating Contact Information

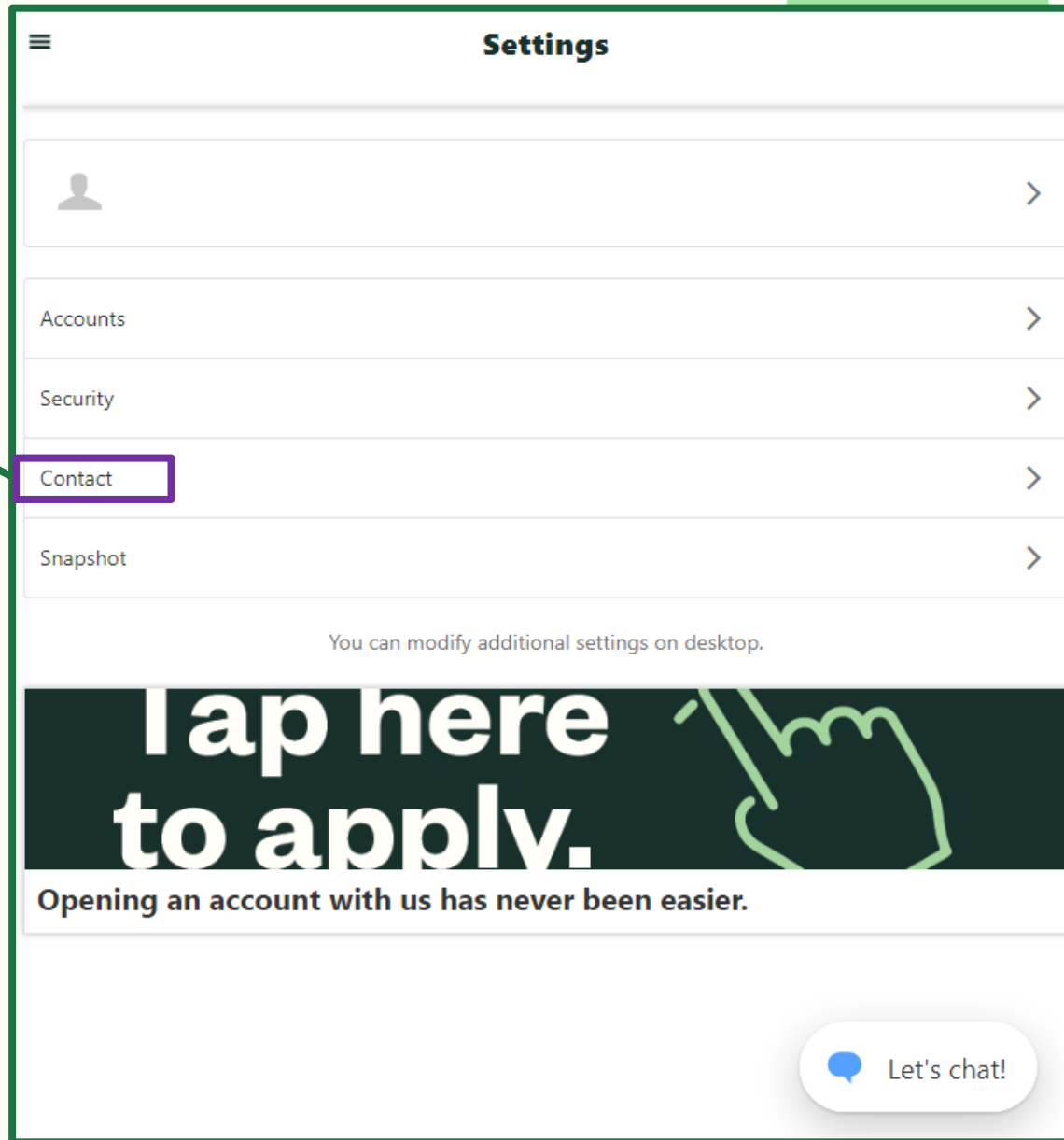
After logging into your HRCU Mobile App, you should see a Snapshot of your account, as shown here. To Update your *Contact Information*, click on the **More** button at the bottom right.



Click on the **Tools & Settings** tab, followed by **Settings**.

The screenshot displays the hrcu mobile application interface. At the top, the hrcu logo is visible. Below it, a user profile icon is shown with the text "LAST LOGIN January 1, 2025". The main navigation menu on the left includes several options: "Accounts", "Transfer & Pay", "Apply", "Financial Planning", "Tools & Settings", "Card Management", "Message Center", "Locations", "Settings", and "Alert Settings". The "Tools & Settings" option is highlighted with a green box, and an arrow points from a text box to it. The "Settings" option is also highlighted with a green box. Below the navigation menu, there are sections for "UTILITIES" (Contact Us, Locations, Go to HRCU.org) and "ACCOUNT OVERVIEW". The account overview section is divided into categories: "CHECKING" (FREE CHECKING, REGULAR CHECKING), "SAVINGS" (PRIMARY SAVINGS), "CREDIT CARDS" (VISA CLASSIC), and "LEGEND" (available balance, external account). At the bottom, there is a promotional banner for the mobile app with the text "Tap ne to app" and "Opening an account with us has ne".

Since we want to update our contact information, we should click on *Contact*.



Here we can update our *Mailing Address*, our *Home Address*, *Home Phone Number*, *Work Phone Number*, *Mobile Phone Number* and/or *Email Address*.

Contact

ADDRESS

- MAILING >
- HOME >

PHONE NUMBERS

- PREFERRED >
- HOME >
- WORK >
- MOBILE >

EMAIL ADDRESSES

- EMAIL >
- PREFERRED

+ Add email

Tap here to apply

Let's chat!