



Self-Service Walkthrough

Helpful tips for your everyday
digital banking needs.

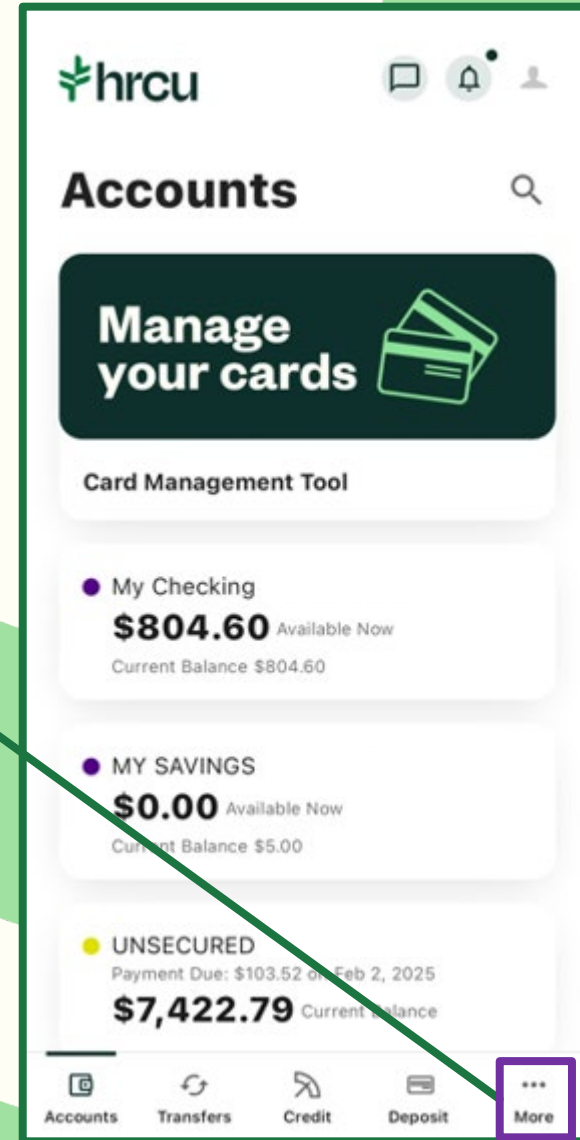




Text Alerts for Deposits



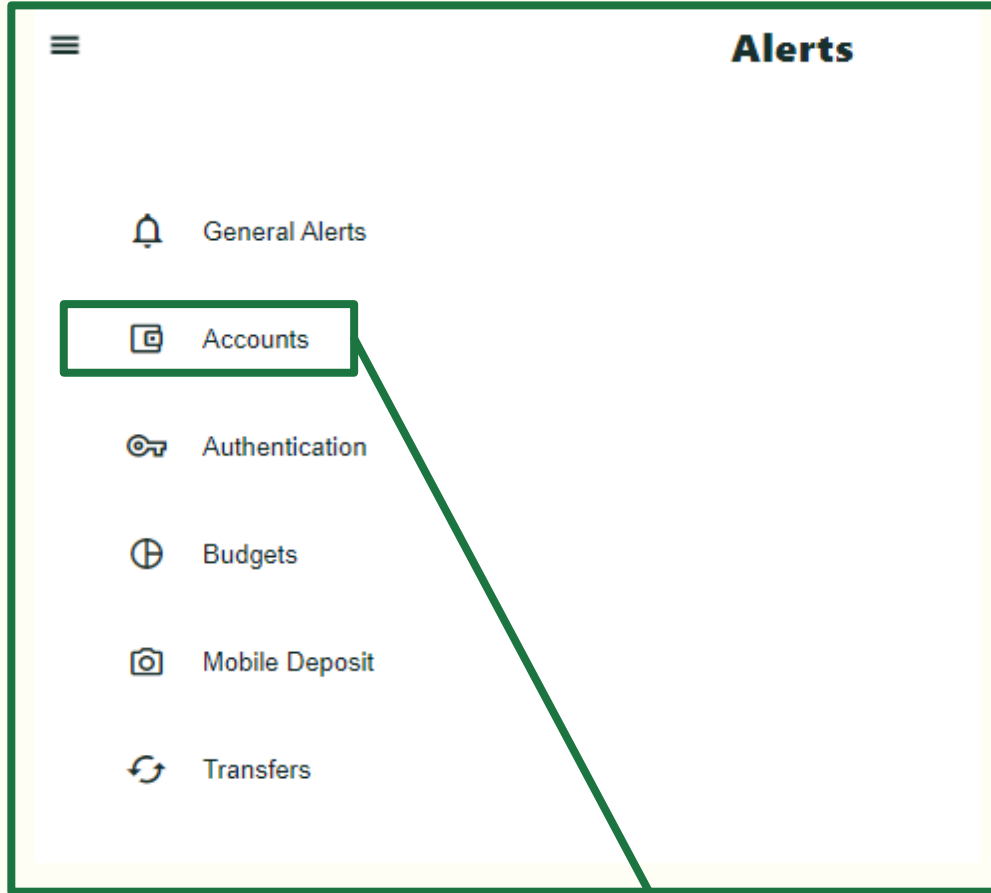
After logging into your HRCU Mobile App, you should see a Snapshot of your account, as shown here. To turn on *Alerts*, click on the **More** option shown here.





A screenshot of the HRCU mobile app interface. The top header shows the "hrcu" logo and a user profile box with the text "LAST LOGIN January 1, 2025". Below this is a navigation menu with several options: "Accounts", "Transfer & Pay", "Apply", "Financial Planning", "Tools & Settings", "Card Management", "Message Center", "Locations", "Settings", and "Alert Settings". The "Tools & Settings" option is highlighted with a green box, and a dropdown menu is open below it, with "Alert Settings" also highlighted by a green box. To the right of the main menu is a sidebar with a hamburger menu icon. The sidebar contains sections for "CHECKING" (with "FREE CHECKING" and "REGULAR CHECKING" options), "SAVINGS" (with "PRIMARY SAVINGS" option), "CREDIT CARDS" (with "VISA CLASSIC" option), and a "LEGEND" section with icons for "available balance" and "external account". At the bottom of the sidebar is a promotional banner that says "Tap here to app" and "Opening an account with us has r".

Then click on **Tools & Settings**, followed by **Alert Settings**.



Since we want to set up a *Deposit Alert*, in our case, we will click on **Accounts**.

You can choose to receive email/text message to alert you for several reasons.

General Alerts – *Default security alerts and other notifications triggered by important events, such as changes to your personal information.*

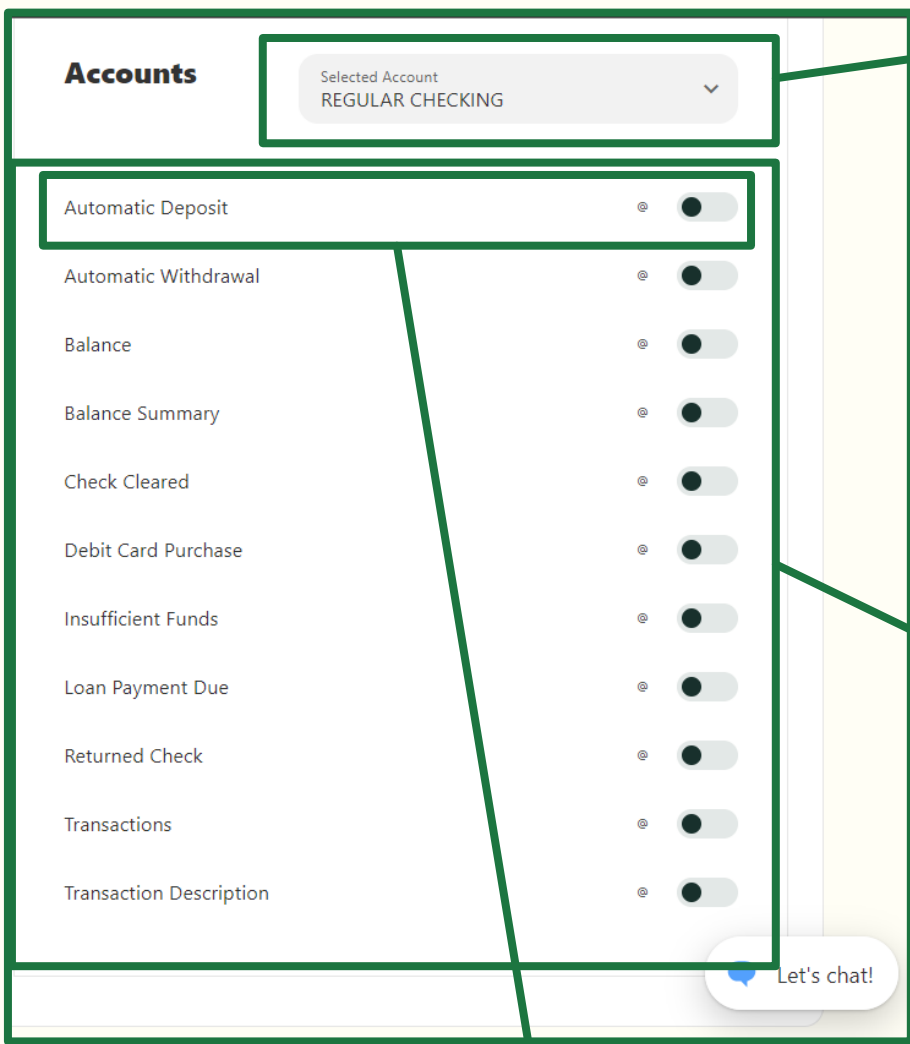
Accounts – You can select which of your accounts you would like alerts for and why you would like each alert to be sent.

Authentication – Alerts whenever someone accesses your online banking.

Budgets – After setting your budget, you can receive an alert for exceeding your budget, or in a category, and can decide if you would like the summary of your budget.

Mobile Deposit – Alerts whenever a Mobile Deposit is completed.

Transfers – Alerts whenever a transfer of a specified kind is made.



Since we want to set up a *Deposit Alert*, in our case, we will click on **Automatic Deposit**.

After choosing which account you would like the alerts tied to, you can choose to set up an alert for the following reasons:

Automatic Deposit – Receive an email/text alert whenever an automatic deposit is made on the account. Example payroll or Social Security.

Automatic Withdrawal – Receive an email/text alert whenever an automatic withdrawal is made on the account.

Balance – If the account were to drop below a designated amount, or if it goes above a certain amount, you will receive an email/text alert.

Balance Summary – Receive an email/text alert with a summary of the account's balance on a Weekly or Daily basis. With or without the Transaction History.

Check Cleared – Receive an email/text alert whenever a check clears on the account.

Debit Card Purchase – Receive an email/text alert when a purchase is made using the Debit Card associated with the account, after choosing the amount you would like to be alerted for.

Insufficient Funds – Receive an email/text alert whenever you have insufficient funds to complete a transaction on the account.

Loan Payment Due – Receive an email/text alert when an upcoming payment is due and/or has passed the payment date for the loan. You can be reminded a specific number of days before or after the due date.

Returned Check – Receive an email/text alert whenever a check is returned.

Transactions – Receive an email/text alert whenever a specific type of transaction, or one totaling a certain amount, is made on this account.

Transaction Description – Receive an email/text alert whenever a transaction is made on this account that matches one or more of the descriptions you have specified.

< Alerts

Automatic Deposit

Receive an alert whenever an automatic deposit is made on this account.

Choose delivery method

Email

Push

iPhone ✓

Save

After selecting the type of alert you want to receive, select the delivery method. You can receive the alert by text or email. Click *Save*.