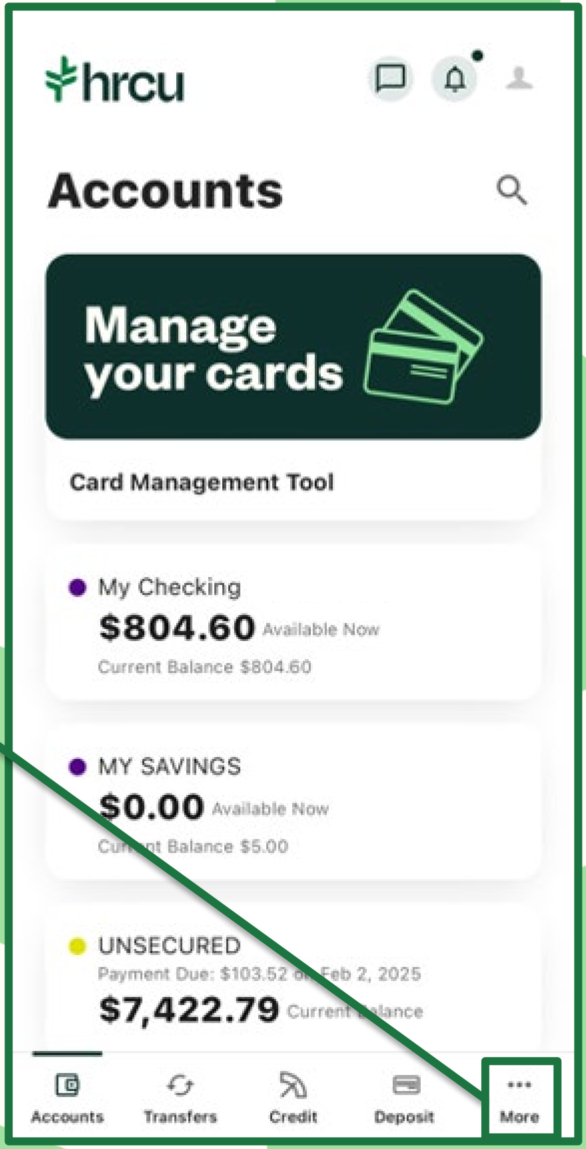
hrcu

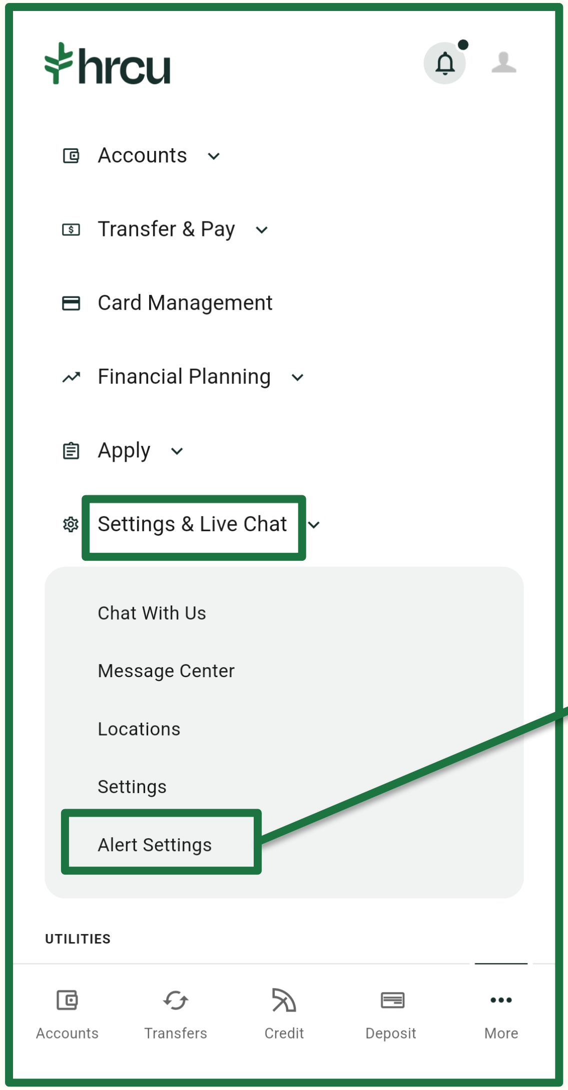
Self-Service Walkthrough

Helpful tips for your everyday digital banking needs.

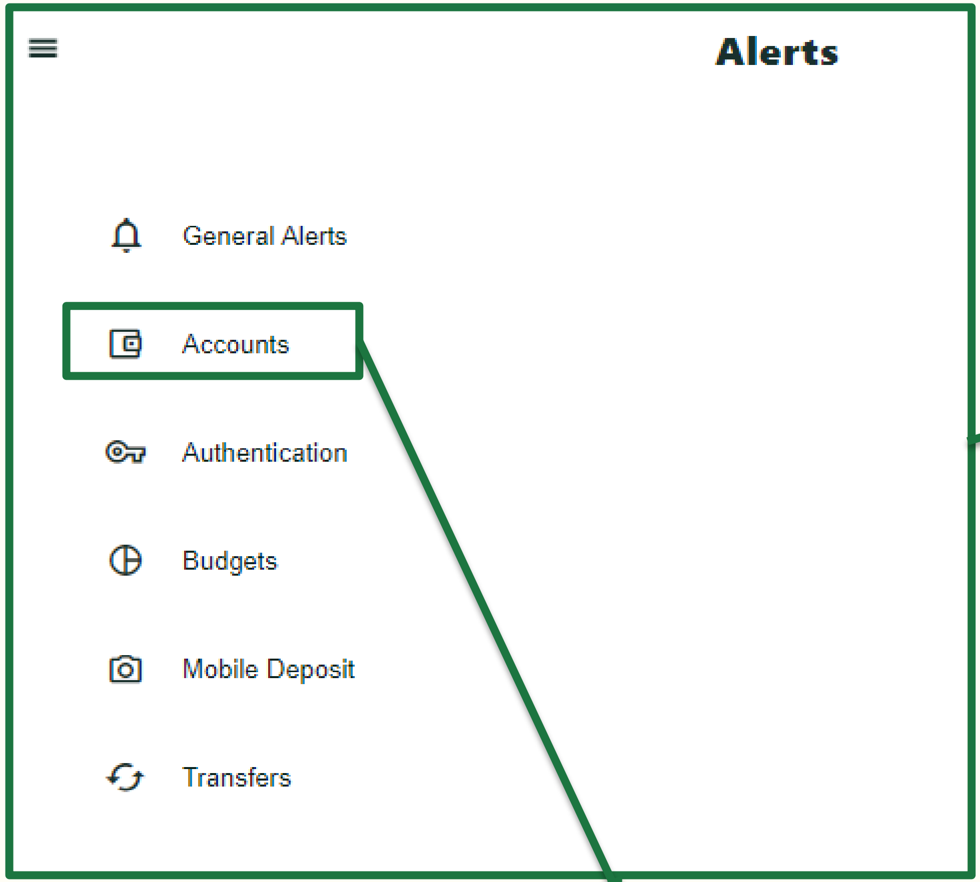
Setting Up Alerts

After logging into your HRCU Mobile App, you should see a Snapshot of your account, as shown here. To turn on *Alerts*, click on the *More* option shown here.





Then click on *Settings & Live Chat*, followed by *Alert Settings*.



Since we want to set up a *Deposit Alert*, in our case, we will click on *Accounts.*

You can choose to receive email/text message to alert you for several reasons.

General Alerts – Default security alerts and other notifications
triggered by important events, such as changes
to your personal information.

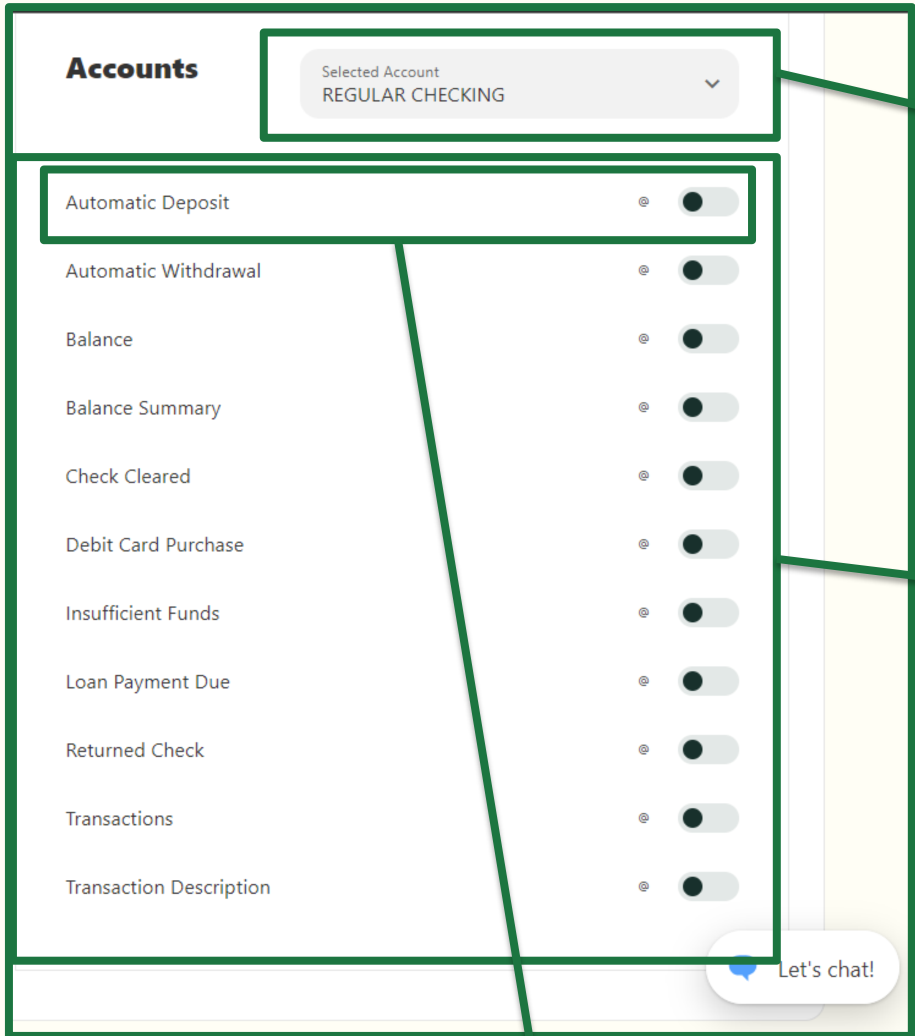
Accounts – You can select which of
your accounts you would like alerts for and
why you would like each alert to be sent.

Authentication – Alerts whenever someone accesses your online
banking.

Budgets – After setting your budget,
you can receive an alert for exceeding
your budget, or in a category, and can
decide if you would like the summary of your budget.

Mobile Deposit – Alerts whenever a Mobile Deposit is completed.

Transfers – Alerts whenever a
transfer of a specified kind is made.



After choosing which account you would like the alerts tied to,
you can choose to set up an alert for the following reasons:

Automatic Deposit – Receive an email/text alert whenever an automatic deposit is made on
the account. Example payroll or Social Security.

Automatic Withdrawal – Receive an email/text alert whenever an automatic withdrawal is
made on the account.

Balance – If the account were to drop below a designated amount, or if it goes above a
certain amount, you will receive an email/text alert.

Balance Summary – Receive an email/text alert with a summary of the account's balance on
a Weekly or Daily basis. With or without the Transaction History.

Check Cleared – Receive an email/text alert whenever a check clears on the account.

Debit Card Purchase – Receive an email/text alert when a purchase is made using the Debit
Card associated with the account, after choosing the amount you would like to be alerted for.

Insufficient Funds – Receive an email/text alert whenever you have insufficient funds to
complete a transaction on the account.

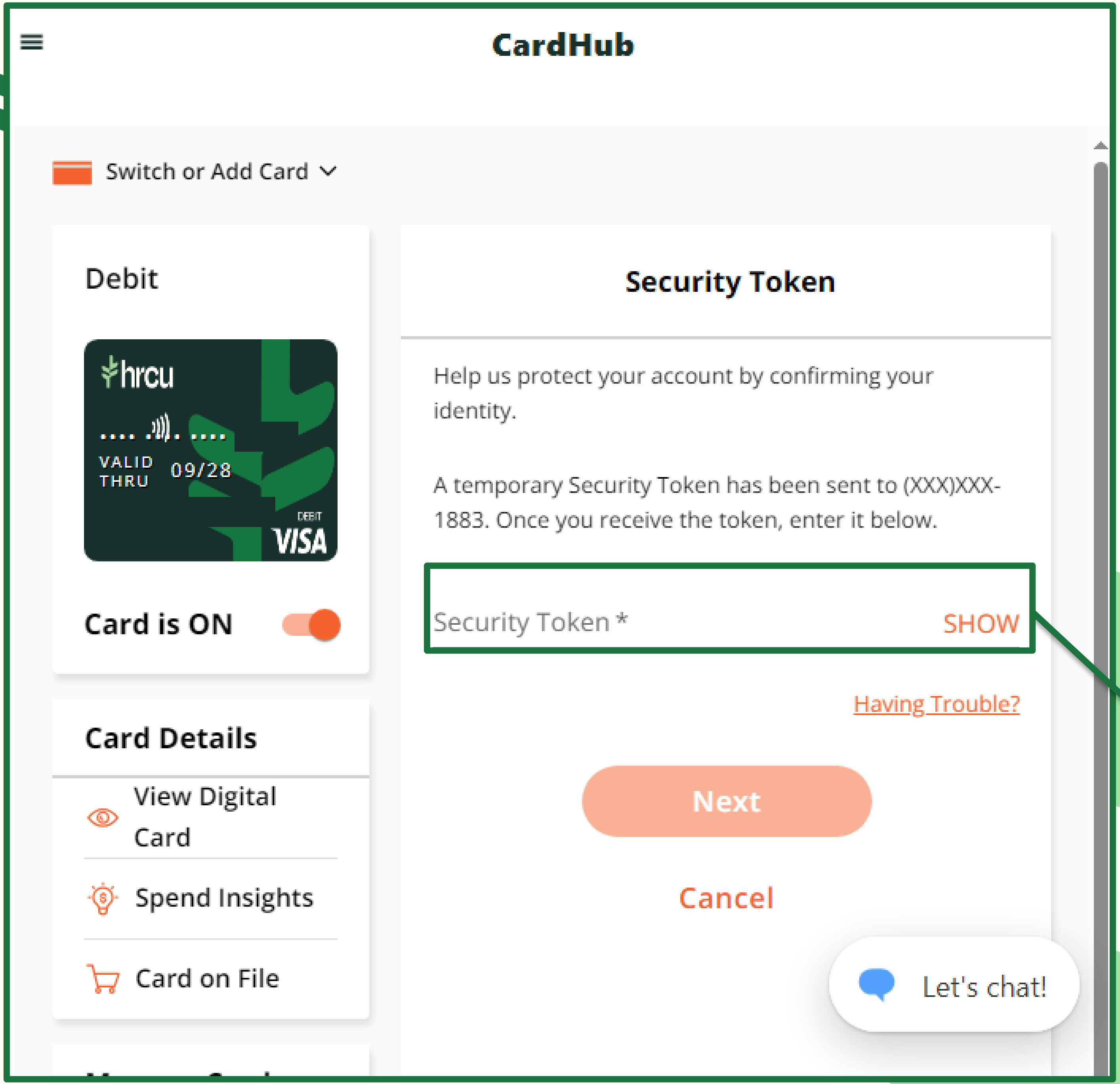
Loan Payment Due – Receive an email/text alert when an upcoming payment is due and/or
has passed the payment date for the loan. You can be reminded a specific number of days before
or after the due date.

Returned Check – Receive an email/text alert whenever a check is returned.

Transactions – Receive an email/text alert whenever a specific type of transaction, or one
totaling a certain amount, is made on this account.

Transaction Description – Receive an email/text alert whenever a transaction is made on this
account that matches one or more of the descriptions you have specified.

Since we want to set up a *Deposit Alert*, in our case, we will click on *Automatic Deposit*.



When setting up any alert, you will be required to do Two Factor Authentication and verify your identity. After receiving the *Security Token*, key it in here and click *Next*. Then *Update* to save your Alert.